

discussing requirements

45

Don't be afraid to ask the volunteer about their support needs. Once you understand someone's needs, you are half-way towards meeting them.

Include in your discussions:

- Communication requirements
- Any support required
- Any adaptations to the role or volunteering arrangements that may be required, such as:
 - flexibility about where and when the voluntary role is carried out
 - adapted equipment
 - changes to the physical working environment
 - communication support

- The role of the young person's support worker, parent or carer:
 - will they be involved?
 - if so how?
 - will any provisions need to be made to facilitate this person's involvement?

Be creative and flexible in looking for solutions. If the required adaptations cannot be made immediately, look for an interim solution.

A volunteer information form can be helpful. See appendix B.